

Circular No.

54/2021-22



**Tamil Nadu Grama Bank
Head Office :: Salem**

Date:

07.06.2021

HRM Department

SUB: GRIEVANCE REDRESSAL CELL FOR RETIRED STAFF

For effective redressal of grievances from our retired staff, a "Grievance Redressal Cell" to deal with the "Retired Staff related Representations / Complaints" is established.

In view of the above, the following escalation matrix is framed. Grievances shall be escalated to next level, if it is not redressed within a reasonable time.

Escalation Matrix		Contact Details
Liaison Officer	Nithyanand K	0427 2522936 hrm@tngb.co.in
First Level of Escalation	Chief Manager – HRM	hrm@tngb.co.in
Second and Final Level of Escalation	General Manager - Admin	gm@tngb.co.in

Please bring the contents of the circular to the notice of all the retired employees.


General Manager

Jk